

Readers

Pocklington Lodge, Shepherds Bush

About this volunteer role

Accountable to: Senior Support Worker

Accountable for: None

Function: To assist people with sight loss with reading correspondence and post.

Key tasks: To assist service users on an individual basis to read letters, bills and other items of correspondence received.

Key skills, experience and attributes required:

- Excellent organisational skills with the ability to work without close supervision
- Reliable, confident and responsible individuals, with enthusiasm and effective interpersonal skills
- Must be sensitive and understanding of the needs of people who have sight loss.
- A full recognition of issues around confidentiality

Training Provided:

- Full induction
- Visual awareness training
- Lone working

Special requirements

- A willingness to work in an environment with guide dogs
- References and a Criminal Records Bureau check will be required for all volunteer roles

Benefits to individuals of performing the role:

- Develop organisational and communication skills
- Gain knowledge and experience of the care sector and dealing with people with sight loss
- Opportunity for social contact and interaction with others
- Opportunity to work within a professional environment whilst making a positive difference to the lives of our service users
- Agreed expenses reimbursed

Further information

It is expected that all volunteers:

- Undertake their volunteering in accordance with the [values of the charity](#). These values promote respect of service users recognising their skills and entitlement to choice and independence.
- Adhere to Pocklington's volunteering policy and support the principles outlined in the organisation's [equality and diversity policy](#).
- Attend any training required to support their health and safety and the effective undertaking of their volunteering.

For further information on this volunteer opportunity, please contact the Volunteer and Activities Co-ordinator at Pocklington Court on 020 8789 1893 for an informal discussion.

For further information on [Pocklington Court](#), please visit our [Housing, care and support](#) pages.

Registering an interest

To register an interest in this volunteering opportunity, please complete our [online volunteer registration form](#) in the first instance. Once we have received and reviewed your application, we'll contact you to progress your application further.

If you require a copy of the registration form in an alternative format, or require any further assistance, please contact the [Volunteering Team](#).

