

## Home Support Service Volunteer

Stourbridge, West Midlands

About this volunteer role

Volunteer Role: Home Support.

To visit and provide valuable support to an individual with sight loss in their own home and local community.

Location: Mary Stevens Resource Centre, but you will be visiting individuals anywhere within the Dudley Borough and North Worcestershire.

Accountable to: Volunteer Co-ordinator

Accountable for: None

Key Tasks. To reduce isolation by:

- Spending time talking and listening.
- Accompany out on a walk in the local area and on occasional outings.

To provide support by:

- Reading and assisting in replying to correspondence or reading other documents.
- Accompany an individual on non-essential shopping trips and/or going out for coffee.
- Accompany out on non-essential appointments (e.g. hairdresser).

Other tasks:

- Attend regular supervision with the Volunteer Co-ordinator.
- To complete basic monthly report and expenses forms and return to the Volunteer Co-ordinator.

Training Provided:

Full induction will be provided covering the following areas:

- Visual Awareness
- Confidentiality
- Lone working and Personal Safety
- Protecting Vulnerable Adults
- Boundaries
- Equality and Diversity

Key Skills/Experience/Attributes Required:

- Be punctual and reliable in attending your arranged meetings with the person you are supporting.
- Be self-motivated and confident in working alone.
- Be honest and trustworthy.
- To have good listening and conversational skills.
- Ability/willingness to understand the issues faced by individuals living with sight loss.
- To be non-judgemental and have the ability to treat people with respect.
- Have an interest in supporting people in the community and be able to travel to the home of the person with whom you are matched.
- Be able to complete the monthly forms as required.
- Have a good sense of humour.

Special Requirements:

- References and a Criminal Records Bureau check will be required for all volunteer roles.
- A willingness to work in an environment with guide dogs.

Benefits to Individuals of performing this role:

- Develop good interpersonal skills.
- Acquire new skills and specialist knowledge.
- The knowledge that your contribution will enable the individual to live a more independent life.
- The enjoyment of meeting new people.
- The opportunity to gain experience of the community and voluntary sector.

Further information

It is expected that all volunteers:

- Undertake their volunteering in accordance with the [values of the charity](#). These values promote respect of service users recognising their skills and entitlement to choice and independence.

- Adhere to Pocklington's volunteering policy and support the principles outlined in the organisation's [equality and diversity policy](#).
- Attend any training required to support the Charity's health and safety policies and the ability to carry out the role effectively.

For further information on this volunteer opportunity, please contact the Volunteer Co-ordinator at Stourbridge Resource Centre, on 01384 440333 for an informal discussion.

For further information on [Stourbridge Resource Centre](#), please visit our [Housing, care and support](#) pages.

### Registering an interest

To register an interest in this volunteering opportunity, please complete our [online volunteer registration form](#) in the first instance. Once we have received and reviewed your application, we'll contact you to progress your application further.

If you require a copy of the registration form in an alternative format, or require any further assistance, please contact the [Volunteering Team](#).



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